

NEW CONNECTION REQUIREMENTS FOR WATER

1. **D.C.A approved house plan for all houses under construction. (NOTE THAT THE CONSUMPTION FOR HOUSES UNDER CONSTRUCTION IS CHARGED AT THE COMMERCIAL RATE. THE CUSTOMER IS RESPONSIBLE TO INFORM THE COMPANY ON COMPLETION OF CONSTRUCTION IN ORDER FOR THE TARIFF TO BE CHANGED; OTHERWISE, THE COMMERCIAL RATE WILL CONTINUE TO BE CHARGED).**
2. **Updated land register and or deed of sale within 30 days (copy)**
If the land register or deed is not registered, a letter from your lawyer is to be submitted stating that the land has been purchased and the registration is in progress.
If the land register has a caution, present court documents showing that the caution has been removed.
3. **Valid picture I.D. (copy)**
4. **\$33.75 to conduct an estimate (non-refundable & vat inclusive),**
5. **Completed application form.**
6. **The outstanding balance(s) on existing account(s)/connection(s) must be up to date prior or upon application.**
7. **Land owners are required to apply.**
8. **If land owner(s) is/are deceased then present:**
 - a.) **Death certificate(s) of land owner(s) on land register.**
 - b.) **Letter from J.P. indicating that person(s) on land register is/are deceased and who is/are responsible for the land in the absence of a will.**
 - c.) **The responsible person(s) must also write an authorisation letter and present a copy of their id or sign the J.P. letter along with applicant and present a copy of their I.D.**
9. **If the land is inherited, a copy of the will must be presented along with the death certificate(s).**
10. **If more than one person owns the land as presented on the land register, then written authorization is to be given by half or all of the owners along with a copy of their id cards to the applicant. If any are deceased then the requirement holds from point (7) above. Application to be in the name of the living owner on whose portion of land the applicant resides.**

11. **If property belongs to a government body example, C.C.C., NDC/ Invest St. Lucia, NHC, etc. An authorized letter from the entity is required.**
12. **If property belongs to church, written authorization from the parish priest and copy of ID must be presented. The parish priest is also to sign agreement on reverse side of application form.**
13. **Letter from a J.P. or parliamentary representative if property is on crown lands.**
14. **Persons applying on behalf of an applicant must present written authorization e.g. power of attorney and copies of the applicant's ID. The representative is to submit a copy of their ID as well.**
15. **For Business entities:
The annual returns document and certificate of incorporation is required from companies desirous of obtaining a water connection.**

APPLYING FOR AN ADDITIONAL METER

16. **Copy of updated land register (within 30 days) if you are the new owner of the property and have not done a change of name into yours for the existing account(s).**
17. **The account or meter number for the existing connection(s).**
18. **The outstanding balance(s) on existing account(s)/connection(s) must be up to date prior or upon application.**
19. **Applicants and/or owners valid picture I.D. (copy)**
20. **Completed application form.**
21. **\$33.75 to conduct an estimate (non-refundable & vat inclusive).**
22. **Property owners are required to apply and pay for service connections for tenants who they wish to have individual connections. This applies to land and structure rental.**
23. ***CONSUMPTION FOR HOUSES UNDER CONSTRUCTION IS CHARGED AT THE***

COMMERCIAL RATE. THE CUSTOMER IS RESPONSIBLE TO INFORM THE COMPANY ON COMPLETION OF CONSTRUCTION IN ORDER FOR THE TARIFF TO BE CHANGED; OTHERWISE, THE COMMERCIAL RATE WILL CONTINUE TO BE CHARGED.

NOTES

24. Lines from property to the point of the meter/lateral installation should be buried 12” – 18” and have a non-return valve and a stopcock installed. Approved connections will not be made if these essentials are not on the service line.



Non-Return Valve



Non-Return Valve



Stopcock



Stopcock

25. Property owners are required to apply and pay for service connections for tenants who they wish to have individual connections. This applies to land and structure rental.
26. Contractors are required to pay a contractual fee of \$1,000.00 (refundable) when applying on behalf of clients.
27. Estimates are completed within 7 – 10 working days after application is approved.
28. Connections are completed within 7 – 10 working days after payment.
29. Applications will be denied if discovered that the property:
- Has an existing connection that is disconnected.
 - Is receiving water from a recent or existing disconnected line/account.
 - Is benefiting from any illegal connection.
 - Is within a housing development that does not contain pipe infrastructure approved by WASCO.
 - Needs more than (10) ten lengths of pipe from the property to the closest WASCO main or there are no mains in the area.
30. After the estimate is complete, it is valid for only one (1) year from the application date.
31. WASCO recommends that each household have adequate private storage facilities in the event of interruptions in the water supply.